

HP Internet Advisor ATM Getting Started

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Introduction

## Introduction

The HP Internet Advisor ATM is a powerful protocol analyzer designed to help you troubleshoot and analyze your network.

It consists of a ruggedized personal computer equipped with modular data acquisition and transmission hardware, as well as powerful Microsoft® Windows® based network analysis software. Standard peripherals such as serial/parallel ports, floppy drive, pc card slot, etc. are also included.

You can use the Internet Advisor ATM to:

- · resolve network problems quickly and effectively
- prevent network problems before they affect users
- optimize network performance

The Internet Advisor ATM analyzes the following layers of an ATM network:

- Physical Layer Support and Analysis the Advisor detects, decodes, and displays physical layer transport information related to the supported physical interfaces OC-3c, DS3, E3, T1, E1, and 155 Mbit UTP. This includes transmission errors and alarms, line utilization percentages, cell and frame counts, and interface-specific messaging.
- ATM Cell Layer the Advisor can set up transmitted traffic and process received traffic based on the individual fields within the ATM cell header. In most cases, UNI and NNI header formats are supported.
- ATM Adaptation Layer depending upon the analysis mode, the Advisor can process adaptation layers AAL-1 through AAL-5. In addition, 'layer 3' signaling protocols SAAL and Q.SAAL1, and OAM protocols are supported for monitor and limited emulation analysis.
- Upper Layer Analysis beyond the ATM and AAL layers, the Advisor also provides detailed analysis of the Services layer and LAN protocols. Examples include ILMI for address resolution, Multi-Protocol Over ATM (MPOA), IP over ATM, LAN Emulation, UNI/PNNI Signaling, and MPEG-2 video. In addition, many LAN protocols are decoded either routinely or explicitly depending on how the Advisor is configured.

The Internet Advisor ATM supports the following physical interfaces:

- OC-3c/STM-1
- DS3
- E3
- UTP
- T1
- E1

The Internet Advisor ATM gives you the tools to:

- Analyze the physical medium and physical layer protocol.
- See utilization and error statistics, filter and count specific frames and traffic types, and perform VP.VC-specific statistical analysis.
- Decode network traffic.
- Monitor network policing functions and see how policing algorithms might affect network traffic.
- Run bit error rate and simulation (traffic generation) tests.
- Verify QoS parameters using cell loss and cell delay tests.
- Test network switched virtual circuit signaling and LAN emulation processes.

NOTE

Not all capabilities are available for all protocols and physical interfaces.

The rest of this chapter describes in more detail the analysis features provided by the Internet Advisor ATM. To learn how to get started, go to chapter 2. To see examples of how to use the Advisor, go to chapter 3. To get detailed operating instructions, user interface descriptions, and other information, go to the online help.



### **Examining Overall Utilization and Errors**

#### See utilization, throughput, and error statistics.

To get a high-level view of the throughput, utilization, and error conditions at your connection point, you can look at the Line Vital Statistics view. The Internet Advisor ATM provides this information regardless of physical interface or analysis mode.





### Analyzing Traffic According to VP.VC

### See utilization, cell/byte counts, and throughput according to individual VP.VCs.

You can see utilization, cell and byte counts, and throughput for individual VP.VCs in the VP.VC Statistics view. The Internet Advisor ATM will detect up to 12 VP.VCs, and by selecting the desired channel, you can see statistics in both a spreadsheet and a graph. The status of HEC bytes and Cell Loss Priority bits are also shown.





You can filter what is displayed in this view, and you can search the capture buffer for specific cells/PDUs or data events.

### Verifying the Network's Policing Functions

Make sure ATM equipment controls its transmission in order to adhere to network contract parameters. You can verify an ATM network's policing functions by using the Policing Statistics view. Based on the policing algorithm you select, the Internet Advisor will monitor network traffic and provide you with statistics about the number of cells that conform, do not conform, and are likely to be tagged as they traverse the network. The Advisor's Policing measurement complements ATM Quality of Service (QoS) testing by providing a means to verify edge switch performance in an enterprise environment, and to confirm end user's compliance with service contract parameters.



Introduction Measuring Bit Error Rates and Generating Custom Traffic Patterns



# Introduction Measuring Bit Error Rates and Generating Custom Traffic Patterns



Introduction Testing Quality of Service (QoS) with Cell Loss/Cell Delay Measurements

spreadsheet.

# Testing Quality of Service (QoS) with Cell Loss/Cell Delay Measurements

#### Measure cell loss and cell delay as part of your QoS testing process.

Network administrators and service providers are very interested in making sure their ATM networks provide a consistent Quality of Service (QoS). A fundamental part of QoS testing is the Internet Advisor ATM's Cell Loss and Cell Delay measurement. Key QoS parameters are measured based on the traffic contract parameters set up on the Internet Advisor and are displayed in spreadsheet and graphical formats. Cell Loss and Cell Delay measurements can be made in both a loopback and end-to-end mode.



#### **Test UNI Signaling and** The Internet Advisor ATM provides active tests to verify Switched Virtual LAN Emulation Circuit (SVC) set up and LAN Emulation (LANE) connection operations. For connectivity. signaling, User-Network Interface (UNI) specifications 3.0, 3.1, and 4.0 are supported. In addition, LANE 1.0 (for UNI 3.0 and 3.1) is supported when testing connectivity between a LAN emulation client (LEC) and the LAN emulation server (LES) residing on a network router or switch. et Advisor ATM - [Idle : Configuration] \_ 8 × **Customize signaling** File <u>R</u>un <u>V</u>iew <u>G</u>oTo <u>S</u>etup <u>W</u>indow <u>H</u>elp \_ [원] × and LANE parameters in order to match the ${\color{red} \blacksquare} \blacksquare$ ▶ 📐 Rec #... Time... network process you Interface/Protocols Decode Table Filters/Counters Simulate Log Policing Cell Loss/Cell Delay Signalling want to verify. Signalling Parameters Information Elements Variant UNI 3.1 💌 Broadband Bearer Capability (M) Called Party Number (M) ATM User Cell Rate (M) QoS Parameter (M/O) Direction User To Network Select the UNI variant, direction, and address ILMI Address Registration registration parameters. ESI - SEL 0x2222222222222222 © NGAP C E.164 Table Entry LANE Configuration AAL Parameters (0) • Enable LANE Add Add Mandatory LANE Paramete <u>D</u>elete Delete All <u>E</u>dit. Insert 2116 m 🗖 🗌 Enable and configure LAN Add and edit individual emulation. signaling information elements that will be used in transmitted SETUP messages.

### Testing UNI Signaling and LAN Emulation

# Introduction Testing UNI Signaling and LAN Emulation



### Analyzing Post-Process Data

#### Capture (and save) network traffic and statistics for later analysis.

You can look at network traffic and statistics *after* you have captured them from a live network. This data can be accessed from the Internet Advisor's capture buffer or from a data file, and you can manipulate the data in a number of ways.

When the Internet Advisor ATM is monitoring, cell data is being cycled through a relatively large circular buffer (unless you configure it to do otherwise). Other statistical data is held in smaller memory caches. You can use the Advisor's measurement views to see the contents of this buffer and these caches by stopping the run (ending data capture) or by "freezing" the run (the display is paused but data capture continues). You can also save captured data to a file.

ATH Internet Advisor	ATM - [Sampdata.dat : De	code]			
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Cell	Time 🖊	VPI.VCI	AAL Prot	Descrip	tion 🥠 😽
(LN) 55	11:07:23.9338489	10.100/	5 ATM:	CLP=Low E	TI=SDUO SECTIV
(EQ) 56	11:/1:23.3338490	10.10	5 ATM:	CLP=LOM	TGSDUG SCASA
(LN) 55	11/01:23.9338585	10.1/0	5 ATM:	CLP=Low 9	CLESDER, AND ADD -
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Start Freeze	Scroll through	Go to s	pecific		Print statistics or
Resume and	cantured traffic	frames	or		frame data
Ston the Run as	and statistics	timesta	amns in		
needed		capture	ed data.		
noouou.		ouptuit			

### Supplied Tests

To make it easier to configure, the Internet Advisor ATM comes equipped with supplied tests. Supplied tests, or "canned tests" as they are sometimes called, are listings in the Internet Advisor menus (in the Windows desktop) that automatically set up the Advisor for common test situations and then start the Internet Advisor ATM application. Supplied tests set up the physical interface, decode characteristics, hardware filters/counters, and other analysis parameters so you don't have to. You can also use supplied tests as templates for custom tests of your own.



You may have to fine-tune the configuration provided by the supplied test, or provide additional specific parameters to the analysis you plan to perform.

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**Getting Started** 

# **Getting Started**

This chapter describes the steps you use to start testing with the Internet Advisor ATM.

There are some steps you perform each time you start testing your network. Other steps you do only one time or just check that a step you performed previously is still valid.





### Getting Started

(5) Start the test and view results in any of the measurement views.



# Installing Interface Modules and Software

Interface Module installation	To use the Internet Advisor ATM, you may have to install an interface module for the specific physical interface to which you intend to connect. If this item is not already connected to your Advisor, refer to the <i>Mainframe Features</i> guide for instructions.
CAUTION	To avoid damage to your hardware, be sure the Internet Advisor power switch is set to Off before removing or installing interface modules.
Software Installation	New Internet Advisors are shipped with their application software installed on the hard drive. However, software upgrades require that you install new Internet Advisor applications, new versions of Windows, or both.
	To install the Internet Advisor ATM software, first remove any attached undercradle and then use the instructions in the <i>HP Internet Advisor Software Installation Guide</i> supplied with the Internet Advisor software CD.
	If you are installing other applications, follow the instructions provided with that software.
CAUTION	Be sure to save any measurement and configuration files you have created to a floppy disk before installing new Internet Advisor ATM software.



### Connecting to the Network

There are a number of ways to connect the Internet Advisor ATM to the network, each of which depends on the kind of analysis you plan to perform. This part of the chapter describes, in general terms, the kinds of connections that are most often used. The Internet Advisor's online help contains detailed connection diagrams sorted according to physical interface and network analysis type.

NoteThe type of connection you use affects how the Internet Advisor's physical<br/>interface is configured. The connection diagrams in the online help provide the<br/>necessary configuration information.



#### Pass-Through/Bridged Connections

Sometimes it is necessary to pass the network traffic through the Internet Advisor. This is often the case when a dedicated patch panel is not available. Depending on the physical interface you are using, network signals may be regenerated by the Advisor. Setting up this type of connection requires network connections to be brought down.



Please refer to the Internet Advisor ATM's online help for detailed connection diagrams for all of the supported physical interfaces.



Internet Advisor acting as Subscriber Equipment

### Configuring the Instrument

Even though starting with a supplied test configures some aspects of the Internet Advisor ATM, you will still need to configure parameters specific to the interface and/or measurement. All configuration parameters can be saved and reused later.

Internet Advisor ATM	Using these folders, you can set up analysis parameters such as how the Advisor decodes, filters, counts, and logs incoming traffic. You can also set up simulation, policing, cell loss/delay (QoS), and signaling test parameters.
Are Internet Advisor ATM - [Idle : Configuration]	
Ele Bun View Golo Setup Window Help	
Interface/Protocols Decode Table Filters/Counters Simulate Log Policing Cell Loss/Cell Delay Signalling	
Data Source	
C Network O File	
Interface Type DS3	
Configuration	
Monitor Options	DS3 Configuration
Monitor Type Continuous	Bun Mode Policing
Monitor Period (hhh::mm)	
	Receiver Mode Terminated/Repeater
	Framing CBit
Part .	Cell Scrambling On 🔽
The physical interface is auto detected and displayed in the Interface Type	Card Address 0x0150 (Mainframe)
list box. You can set the Advisor's analysis mode and physical interface	OK Cancel
parameters to match the network you intend to test.	



### Finding More Information

Internet Advisor ATMThe Internet Advisor ATM has an extensive online help system. You can quickly<br/>find information for the currently displayed measurement view or dialog box by<br/>pressing F1.

	Internet Advisor ATM
	Back Options Close
	Cell Loss/Delay Statistics View
	Overview How To Details
Help for the active measurement view or dialog box is organized using the Overview, How To, and Details buttons.	Advisor of the test connection. Statistics view to display 12 Important ATM Quality of Service (QoS) parameters based on a test cell stream transmitted by an Internet Advisor or other test device, and detected on the receive side of the test connection. Statistics are displayed in a table on the 1st side of the view and Call Celty Variation and Cell Loss Ratio are displayed graphically on devide. The other loss confourned by it with Celt V Celt View Deav

You can also browse the help system using the help menu which provides access to the Table of Contents, Index, and Full Text Search feature.

- Sample TestsThe next chapter in this book describes examples of using the Advisor to make<br/>measurements on your network.
- Other Internet AdvisorEach of the technologies that can be tested with the Internet Advisor has a<br/>separate Getting Started manual. Use the appropriate Getting Started manual<br/>when you need to test another network technology.
- Windows online helpYou can find information on general Windows operation from the online help<br/>tutorial About Windows 98. It is a good idea to spend a few minutes learning the<br/>basic functions and terminology associated with this environment.

<ul> <li>A start of the sta</li></ul>
🧼 <u>H</u> eip
🚰 <u>B</u> un
🗊 Shut Down
🛃 Start

Getting Started Finding More Information 3

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- Testing Quality of Service Parameters (QoS) with Cell Loss / Cell Delay, page 3-14

Sample Tests

# Sample Tests

This chapter provides three examples of how to use the Internet Advisor to analyze ATM traffic and solve ATM network problems. The following examples are designed to give you a basic understanding of the ATM Advisor's operation and features:

- Verifying Traffic Shaping with the Policing Measurement. this test is a monitor test that closely matches most other monitor-only test scenarios.
- Testing Switched Virtual Circuit Set Up and LAN Emulation Join Processes
- Measuring Key QoS Parameters with a Cell Loss/Cell Delay Test

To learn more...For more information about how to use the features of the Internet<br/>Advisor, refer to the "How Do I..." section of the online help. You can<br/>also press F1 while in the Internet Advisor ATM application to get<br/>specific information about the window, measurement view, or dialog<br/>box you are looking at.

### Verifying Correct Traffic Shaping Using Policing

This example tests whether ATM traffic transmitted from an end user device (ATM workstation or router) is shaped appropriately in order to conform to the contract parameters being used by the network's edge switch. In other words, you will be able to see how traffic will be handled by the network's 'policing' algorithms before that traffic is actually placed on the network. To do this, we will monitor network traffic at a DS3 patch panel located between an ATM router and an ATM switch. Specifically, we will:

- Connect to the network.
- Configure the Internet Advisor for Policing according to the traffic contract parameters known to be used by the network.
- Start the test and check to see whether the traffic conforms to the contract parameters.

To begin, you need to have installed a DS3 interface module into the Internet Advisor, gone to the location where you will connect the Advisor to the network, and turned the Advisor on.

**Note** This example represents a common troubleshooting method and can be modified to suit many other test situations.





A Bring the Policing folder to the front so you can configure measurement-specific parameters.	<ul> <li>Select the VP.VC you want to monitor and the Generic Cell Rate Algorithm (GCRA) used by the network you are testing.</li> <li>In this case, the constant bit rate (CBR), 'single bucket' algorithm is selected.</li> </ul>
Internet Advisor ATM - [Idle : Configuration] Ele Bun View Go To Setup Window Help Image: Setu	Print
VPI.VCI 10.100 Entire VPI GCRA CBR.1/JJBR/DBR (PCR CLP=0+1) PCR CLP = 0+1 PCR 23008.00 cells/sec 23.967 % bandwidth 8.8350720 Whits/sec CDVT 2500%0.00 usec	
Ready (6) S T P E b b U	Set the Peak Cell Rate (PCR) and the Cell Delay /ariation Tolerance (CDVT) values. The policing function on the ATM switch is set to a PCR or 23000 cells/sec and a CDVT of 250000 usec. Because the Advisor uses ITU-T standard values, and pecause we want accurate measurements, the setting used here is 23008 cells/sec and 250000 usec.









The Transmit Clock parameter is set to Internal and the Receiver Mode is set to Terminated.







#### (15) View the results of the test.

This example shows how you would test cell loss. cell delay, and a number of other important Quality of Service (QoS) parameters across several ATM switches connected by an OC-3c transmission line. This is the kind of measurement that might be performed when new ATM service is being provisioned and the need to baseline the network's performance exists. Typically, you will use two Internet Advisors, each transmitting test cells to the other, in order to make the measurements for both directions of transmission and to measure QoS point-to-point. This example will demonstrate how to:

- Connect the Internet Advisor to the network.
- Configure the cell loss and cell delay test to match the network's traffic contract.
- Run the test and look at key QoS measurement results.

To begin, you need to have installed an OC-3c interface module into the Internet Advisor, gone to the location where you will connect the Advisor to the network, and turned the Advisor on.

The Internet Advisor's Cell Loss and Cell Delay measurement is most affective in an end-to-end mode. Keep this in mind: to perform an end-to-end measurement, you will need to perform the steps that follow for two Advisor's - one on both ends.

Note





Bring the Cell Loss/Cell Delay folder to the front so you can configure measurement-specific parameters.      Internet Advisor ATM - [Idle : Configuration]     Ele Bun View Go To Setup Window Help     Ele Bun View Go To Betta Help     Ele Bun Vi	<ul> <li>Set the connection to End-to-End (Advisor-to-Advisor).</li> <li>Remember, this mode requires the use of two Internet Advisors. In some test situations, Loopback or Advisor-to-Other will be necessary.</li> </ul>
Connection Cooperation Cooper	(5) Set the Transmit and Receive VP.VCs and the CellLoss Priority (CLP) of the test cells. The Advisor will send test cells out on the Transmit VP.VC and measure test cells arriving on the Receive VP.VC.
<ul> <li>F/sady</li> <li>7 Set the Traffic Contract Parameters used to shape the transmitted test cells.</li> <li>8 Select the Generic Cell Rate Algorithm (GCRA), Peak Cell Rate (PCR), Cell Delay Variation Tolerance (CDVT), Sustained Cell Rate (SCR), Maximum Burst Size (MBS), and so on.</li> <li>For this example, a 'double-bucket' (with tagging) algorithm is selected, and typical individual parameters have been defined. For this test to be affective, these values should be set at or just below the values defined for the network you are measuring.</li> </ul>	2-3 (PCR CLP=0+1, and SCR CLP=0)



97.9 microseconds (acceptable in most cases), and no cells are being tagged. This indicates that the transmission path from the remote Advisor to this one is providing the QoS that you expect.

A

**Declarations of Conformity** 

# Declarations of Conformity

	DECLARATION OF CONFORMITY according to ISO/IEC Guide 22 and EN 45014			
Manufacturer's Name:		Hewlett-Packard Co.		
Manufacturer's Address:		Network Systems Test Division 5070 Centennial Boulevard Colorado Springs, Colorado 80919		
declares that t	he product			
Product Name:		155-UTP analyzer Module for Internet Advisor ATM		
Model Number(s):		HP J2913B		
Product Option(s):		All		
conforms to the following Product Specifications:				
Safety:	EN 61010-1:1993 / IEC 1010-1:1990 + A1+ A2			
EMC: Supplementa	EN 55011:1991 / CISF EN 50082-1:1992 IEC 801-2:1991 IEC 801-3:1984 IEC 801-4:1988 ry Information:	PR 11:1990 (Group 1, Class A) <sup>1</sup> 4 kV CD, 8 kV AD 3 V/m 0.5 kV Signal Lines, 1 kV Power Lines		
The product h 73/23/EEC ar accordingly.	nerewith complies with ad the EMC Directive 8	the requirements of the Low Voltage Directive 9/336/EEC and carries the CE marking		
<sup>1</sup> The product was tested in a typical configuration.				
Colorado Spri	ngs, CO 22 October 1	1998 Stephen Hale / Quality Manager		
European Contact: Your local Hewlett-Packard Sales and Service Office or Hewlett-Packard GmbH, Department ZQ / Standards Europe, Herrenberger Strasse 130, D-71034 Boeblingen, Germany (FAX +49-7031-14-3143)				

DECLARATION OF CONFORMITY according to ISO/IEC Guide 22 and EN 45014		
Manufacturer's Name:		Hewlett-Packard Co.
Manufacturer's Address:		Network Systems Test Division 5070 Centennial Boulevard Colorado Springs, Colorado 80919
declares tha	at the product	
Product Name:		OC-3c / STM-1 analyzer Module for Internet Advisor ATM
Model Number(s):		HP J2912B
Product Option(s):		All
conforms to	the following Product S	pecifications:
Safety:	EN 61010-1:1993 / IE	C 1010-1:1990 + A1+ A2
EMC:	EN 55011:1991 / CISI EN 50082-1:1992 IEC 801-2:1991 IEC 801-3:1984 IEC 801-4:1988	PR 11:1990 (Group 1, Class A) 1 4 kV CD, 8 kV AD 3 V/m 0.5 kV Signal Lines, 1 kV Power Lines
Supplemen	tary Information:	
The produc 73/23/EEC accordingly	t herewith complies with and the EMC Directive 8	the requirements of the Low Voltage Directive 39/336/EEC and carries the CE marking
<sup>1</sup> The produc	ct was tested in a typical	configuration.
Colorado Sp	orings, CO 22 October	1998Stephen Hale / Quality Manager
European Contac Standards Europ	t: Your local Hewlett-Packard Sales e, Herrenberger Strasse 130, D-710	and Service Office or Hewlett-Packard GmbH, Department ZQ / 34 Boeblingen, Germany (FAX +49-7031-14-3143)

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