PERFORMANCE THROUGH PRECISION

SUPPLIER SURVEY FORM
Instructions

1. The following Supplier Survey was developed by Vishay Measurements Group, Inc. to assess and document the capability of its supplier base.

2. The Supplier Survey is based on the requirements of ISO-9001 and is a simple yes/no format. We realize that some questions may not apply to your particular operation. Exceptions or commentary may be attached.

3. If you are ISO-9001 certified, or are certified to some other nationally recognized standard, please complete Section 1 of the survey and return it with a copy of your certificate or registration of approval. You do not need to complete Section 2.

4. If you are not certified to ISO-9001 or some other nationally recognized standard, please complete the entire survey.

5. Please return all information within 21 days, and direct any questions to:

Quality Program Manager
VISHAY Measurements Group, Inc.
PO Box 27777
Raleigh, NC 26711-7777

Phone: 919-365-3800
FAX: 919-365-3945
Email: survey@vishaypg.com

Approved:

(Electronic includes date and title)

PERFORMANCE THROUGH PRECISION

VISHAY MEASUREMENTS GROUP, INC. QUALITY ASSURANCE
SUPPLIER SURVEY FORM

Supplier's Company Name:

Address:

City, State, Zip Code:

Web-site:

Contact Person:

E-mail:

Telephone #: Fax #:

Product(s) or service(s) provided:

Survey completed by:
Name: Title: Date:

1. Is your company ISO certified? Yes ☐ No ☐ Comment:
2. If yes, name of Registrar: Expiration Date:
3. Are you considering ISO-9001 certification? Yes ☐ No ☐ Comment:

   If yes, expected date of completion:
4. Is your company ROHS Certified? Yes ☐ No ☐ Comment:
5. Is your company Conflict Minerals Certified? Yes ☐ No ☐ Comment:

OTHER QUALITY-BASED CERTIFICATIONS		
Type	Regulatory Body	Date of Certification

The information you provide in this questionnaire is important for the establishment and/or maintenance of your Approved Supplier status at VISHAY Measurements Group, Inc.

If your company is ISO-9000 certified, stop here and attach a copy of your certification.

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Section 2

2.1 Management Responsibility

1.	Do you have a documented quality policy?.....	Yes ☐	N/A ☐	No ☐
2.	Is there a system for dissemination of directives and instructions to all personnel within the organization?.....	Yes ☐	N/A ☐	No ☐
3.	Is the commitment to quality known and understood by all employees?.....	Yes ☐	N/A ☐	No ☐
4.	Do you have a formal documented process to measure customer satisfaction?....	Yes ☐	N/A ☐	No ☐

2.2 Quality System

1.	Do you have documentation defining the Quality System in use?.....	Yes ☐	N/A ☐	No ☐
2.	Do you have an organizational chart that clearly establishes direct responsibility for the quality system? **Please attach a copy…**.....	Yes ☐	N/A ☐	No ☐
3.	Does management routinely review the quality system to ensure effectiveness of the system?.....	Yes ☐	N/A ☐	No ☐
4.	Is management's review of the system documented?.....	Yes ☐	N/A ☐	No ☐
5.	Do you perform audits internally to review processes and procedures?.....	Yes ☐	N/A ☐	No ☐

2.3 Contract Review

1.	Does your Quality system have the capability to determine whether you can meet customer requirements prior to accepting an order?.....	Yes ☐	N/A ☐	No ☐
2.	Do you have written contracts that clearly spell out the requirements of your customers?	Yes ☐	N/A ☐	No ☐
3.	Do you have written procedures for handling amendments to contracts?.....	Yes ☐	N/A ☐	No ☐
4.	What is your process or procedure to notify customers and report risks or concerns?.....	Yes ☐	N/A ☐	No ☐

2.4 Design Control

1.	Do you have procedures in place to address design control?.....	Yes ☐	N/A ☐	No ☐
2.	Do your procedures address design and development planning?.....	Yes ☐	N/A ☐	No ☐
3.	Do your procedures address design input and design output?.....	Yes ☐	N/A ☐	No ☐
4.	Do your procedures address design review and verification?.....	Yes ☐	N/A ☐	No ☐
5.	Do your procedures address design validation and design changes?.....	Yes ☐	N/A ☐	No ☐

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2.5 Document and Data Control

1.	Are there procedures for the creation, approval, and changes to documents and/or data?	Yes ☐	N/A ☐	No ☐
2.	Are current copies of necessary documents accessible to your employees where needed?	Yes ☐	N/A ☐	No ☐
3.	Is there a procedure for collecting and destroying obsolete documents?	Yes ☐	N/A ☐	No ☐

2.6 Purchasing

1.	Do you have a list of approved suppliers?	Yes ☐	N/A ☐	No ☐
2.	Do you review and approve purchasing documents for accuracy of specified requirements before release?	Yes ☐	N/A ☐	No ☐
3.	Do you have a formal corrective action system for your suppliers?	Yes ☐	N/A ☐	No ☐

2.7 Customer Supplied Products

1.	Do you have documented procedures for the control of verification, storage and maintenance of customer-supplied products?	Yes ☐	N/A ☐	No ☐
2.	Are customer-supplied products that are lost, damaged, or otherwise unsuitable for use recorded and reported to the customer?	Yes ☐	N/A ☐	No ☐
3.	Are retention samples approved and stored?	Yes ☐	N/A ☐	No ☐

2.8 Product Identification and Traceability

1.	Does each batch or lot have its own unique identification?	Yes ☐	N/A ☐	No ☐
2.	Is the batch identification maintained throughout its production and delivery?	Yes ☐	N/A ☐	No ☐
3.	Can the product be traced back from any point of manufacture or delivery?	Yes ☐	N/A ☐	No ☐

2.9 Process Control

1.	Do front line personnel do their jobs by following documented work instructions?	Yes ☐	N/A ☐	No ☐
2.	Is there a system in place to review and approve proposed process changes?	Yes ☐	N/A ☐	No ☐
3.	Are preventative maintenance practices and principles employed?	Yes ☐	N/A ☐	No ☐

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2.10 Inspection and Testing

1.	Do you have a Receiving Inspection/Testing system that assures that incoming product is not used until it is verified as meeting specified requirements?.....	Yes ☐	N/A ☐	No ☐
2.	Do you have a system to ensure that final product is not released until it is verified as meeting Final Inspection/Testing requirements?.....	Yes ☐	N/A ☐	No ☐
3.	Do you document the results of inspection and testing?.....	Yes ☐	N/A ☐	No ☐
4.	Do you have a system to identify and separate non-conforming/suspect material?.....	Yes ☐	N/A ☐	No ☐

2.11 Inspection, Measuring and Test Equipment

1.	Do you uniquely identify all of your inspection, measuring, and test equipment that can affect product quality?.....	Yes ☐	N/A ☐	No ☐
2.	Do you have procedures that detail how and when your measuring and test equipment calibrations are to be done?.....	Yes ☐	N/A ☐	No ☐
3.	Can the standards used to calibrate your measuring and test equipment be traced to N.I.S.T. or other nationally recognized primary standards?.....	Yes ☐	N/A ☐	No ☐
4	Do you have a method to identify the calibration status of measuring and test equipment?.....	Yes ☐	N/A ☐	No ☐

2.12 Product Inspection and Test Status

1.	Is the identification and test status of products identified by suitable means that indicate conformance or non-conformance?.....	Yes ☐	N/A ☐	No ☐
2.	Do the Inspection and Test Records identify the inspection authority for the release of conforming product?.....	Yes ☐	N/A ☐	No ☐

2.13 Non-Conforming Materials

1.	Do you have documented procedures that outline the review and disposition of non-conforming materials?.....	Yes ☐	N/A ☐	No ☐
2.	Do you re-inspect product that has been reworked or repaired?.....	Yes ☐	N/A ☐	No ☐
3.	Do you advise the customer when reworking or repairing nonconforming product?.....	Yes ☐	N/A ☐	No ☐

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2.14 Corrective/Preventive Action

1. Do you have documented procedures for the handling of customer complaints?..... Yes ☐ N/A ☐ No ☐
2. Do you have documented procedures for handling Corrective/Preventive Action?..... Yes ☐ N/A ☐ No ☐
3. Do you use recognized problem solving methods to identify the root cause of problems? Yes ☐ N/A ☐ No ☐

2.15 Handling, Storage, Packaging, Preservation and Delivery

1. Do you have documented procedures for handling, storage, packaging, preservation and delivery of product?..... Yes ☐ N/A ☐ No ☐
2. Are you delivering at least 99% on time to your customers?..... Yes ☐ N/A ☐ No ☐
3. Do you have a process to ensure that all required, correct, associated documents are provided with ordered product as requested on our purchase order?..... Yes ☐ N/A ☐ No ☐

2.16 Quality Records

1. Are your product records for quality identified, readily retrievable and legible?..... Yes ☐ N/A ☐ No ☐
2. Do you have established times for retention of quality records?..... Yes ☐ N/A ☐ No ☐

2.17 Internal Quality Audits

1. Do you have an established and documented internal audit system to verify quality activities?..... Yes ☐ N/A ☐ No ☐
2. Do you carry out audits as scheduled?..... Yes ☐ N/A ☐ No ☐
3. Are records of audits maintained and reviewed by responsible management personnel? Yes ☐ N/A ☐ No ☐

2.18 Training

1. Have the personnel, whose work can directly affect product quality, received all the training necessary in accordance with your documented procedures?..... Yes ☐ N/A ☐ No ☐
2. Do you consider training a strategic issue and is training periodically evaluated?..... Yes ☐ N/A ☐ No ☐

2.19 Servicing

1. For organizations that provide for servicing, do your procedures document how servicing will meet the specified requirements of the customer?..... Yes ☐ N/A ☐ No ☐

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2.20 Statistical Techniques

1. Where applicable, do your procedures use statistical techniques to verify product compliance to requirements and the capability of the process?..... Yes ☐ N/A ☐ No ☐

2.21 Continuous Improvement

1. Do you have procedures outlining methods for improving your processes and products? Yes ☐ N/A ☐ No ☐

Thank you for the time and effort spent on completing this survey.

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